

# Free NHS medicines advice services at your local pharmacy

## Local pharmacies offer free NHS services that help you get the greatest possible benefit from your prescribed medicines.

The **NHS New Medicine Service** can help you if you have been newly prescribed a medicine to thin the blood or to treat one of these conditions: Asthma/COPD, Diabetes (Type 2), high blood pressure.

It is an open conversation between you and the pharmacist to discuss any concerns you might have about your medicines – for example side effects. It can take place over the 'phone or in a consultation room at the pharmacy. The first consultation will probably take about 15 minutes. You'll get a telephone call a couple of weeks later (or meet at the pharmacy) to resolve any outstanding issues – or you can at that point be referred back to your GP if you decide you need more help.

Remember – this service is FREE on the NHS and appointments are not always necessary.

There are other medicines advice services at pharmacies. If you are taking two or more prescribed medicines for a long term medical condition, the **NHS Medicines Use Review** is another free NHS service that can help you get maximum benefit from your medicines.

Ask at your local pharmacy if you think you could benefit from these free NHS services. Alternatively, your GP can refer you to your pharmacist. Either way, you will receive the same professional, free and convenient support.

To find out more about these and other services available in pharmacies, ask your local pharmacy team or go to [www.askyourpharmacist.co.uk](http://www.askyourpharmacist.co.uk).